DEPARTMENT OF MENTAL HEALTH,
RETARDATION AND HOSPITALS

SOUTH SHORE MENTAL HEALTH CENTER, INC.
REPORT ON CONTRACT COMPLIANCE

FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

DEPARTMENT OF ADMINISTRATION
BUREAU OF AUDITS
ONE CAPITOL HILL
PROVIDENCE, RI 02908-5889

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

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DEPARTMENT OF MENTAL HEALTH, RETARDATION AND HOSPITALS

SOUTH SHORE MENTAL HEALTH CENTER, INC.
REPORT ON CONTRACT COMPLIANCE
FOR THE FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

EXECUTIVE SUMMARY

Management successfully implemented our recommendations included in our examination of the 1999 and 1998 contracts.

We had no significant findings to report for the fiscal years ended June 30, 2001 and 2000 and, as such, contain no recommendations.

SOUTH SHORE MENTAL HEALTH CENTER, INC. FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

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Department of Administration BUREAU OF AUDITS One Capitol Hill Providence, R.I. 02908-5889 TEL #: (401) 222-2768

FAX #: (401) 222-2708

June 14, 2002

Ms. A. Kathryn Power, Director Department of Mental Health, Retardation and Hospitals Barry Hall - 2 600 New London Avenue Cranston, RI 02920

Dear Ms. Power:

We have completed an examination of the contracts between the Department of Mental Health, Retardation and Hospitals (MHRH) and South Shore Mental Health Center, Inc., for the fiscal years ended June 30, 2001 and 2000.

The results of our engagement included herein, have been discussed with management and we have considered their comments in the preparation of our report. Since this report discloses no significant findings and recommendations, no written response is necessary as required by Section 35-7-4 of the General Laws.

We wish to express our appreciation to the officials of the Department of MHRH and to the director and staff members of South Shore Mental Health Center, Inc., for their cooperation and courtesies extended to us during the course of this examination.

Sincerely,

Stephen M. Cooper, CFE, CGFM

Chief, Bureau of Audits

SMC:pp

SOUTH SHORE MENTAL HEALTH CENTER, INC. FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

SCOPE AND PURPOSE

The purpose of this engagement was to determine compliance with your department's <u>Rules</u>, <u>Regulations and Standards for Funding of Matching Grant Programs in Community Mental Health Centers</u> to the Matching Grant Contracts and with the terms and conditions contained within the Community Support, Residential and Acute Alternative Services Contracts as to:

- whether revenues were matchable or nonmatchable;
- total matchable revenues used as the basis for funding fiscal years 2003 and 2002;
- whether reported expenses were allowable and properly allocated;
- whether reported revenues were accurate; and
- any over or under funding on behalf of the Department of Mental Health, Retardation and Hospitals.

Our examination of the financial records included verification of revenues and expenses through testing procedures to the extent we deemed necessary in the circumstances. Occupancy requirements and resident contributions were examined for adherence to contract specifications. Client fund management was reviewed for conformance with applicable policies and guidelines.

SOUTH SHORE MENTAL HEALTH CENTER, INC. FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

BACKGROUND

Section 40.1-8.5-6 of the General Laws of the State of Rhode Island authorizes the Director of the Department of Mental Health, Retardation and Hospitals (MHRH) to make grants to community mental health centers to provide mentally disabled adults services which shall include but not be limited to psychiatric, medical, nursing, psychological, social, rehabilitative and support services provided in the prevention, diagnosis, treatment and follow-up of mental disabilities, and in addition, may include those services designed to prevent mental disabilities or be of a consultative, informational or educational nature about mental disabilities. It is under this authorization that South Shore Mental Health Center, Inc., operates.

It is the intent of the law that an individual's eligibility to receive any public or private assistance be exhausted prior to the expenditure of state and local monies.

The Center owns and occupies administrative offices at 4705A Old Post Road, Charlestown, Rhode Island, and in addition, owns and occupies a facility housing community support programs located at 55 Cherry Lane, Wakefield, Rhode Island.

The Center is governed by a board of directors consisting of not more than 17 nor less than 9 individuals elected annually. The board is presently comprised of 12 members.



Department of Administration BUREAU OF AUDITS One Capitol Hill Providence, R.I. 02908-5889 TEL #: (401) 222-2768

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Ms. A. Kathryn Power, Director
Department of Mental Health, Retardation and Hospitals
Barry Hall - 2
600 New London Avenue
Cranston, RI 02920

Dear Ms. Power:

We have performed the procedures enumerated below, which were agreed to by the Department of Mental Health, Retardation and Hospitals (MHRH) and South Shore Mental Health Center, Inc., (Center), solely to assist the users in evaluating management's assertion about the Center's compliance with the Division of Behavioral Health's Rules, Regulations and Standards for Funding of Matching Grant Programs in Community Mental Health Centers to the Matching Grant contracts and with the financial terms and conditions contained within the Community Support, Residential and Acute Alternatives Services contracts during the fiscal years ended June 30, 2001 and 2000, included in the accompanying Report on Contract Compliance. This agreed-upon procedures engagement was performed in accordance with standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of the specified users of the report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

For purposes of this engagement we tested compliance with the above-mentioned specified requirements for determining matchable revenues, allowable costs, accuracy of reported activities and any excess funding on behalf of MHRH. Based on the application of the procedures referred to above, nothing came to our attention that caused us to believe that there were instances of noncompliance with the conditions contained within MHRH's Matching Grant and Community Support and Related Services Contracts for the fiscal years ended June 30, 2001 and 2000.

We were not engaged to, and did not, perform an examination, the objective of which would be the expression of an opinion on management's assertion. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

Ms. A. Kathryn Power, Director Page 2

This report is intended solely for the use of MHRH and the Center and should not be used by those who have not agreed to the procedures and taken responsibility for the sufficiency of the procedures for their purposes. However, this report is a matter of public record and its distribution is not limited.

Stephen M. Cooper, CFE, CGFM

Chief, Bureau of Audits December 21, 2001

SOUTH SHORE MENTAL HEALTH CENTER, INC. STATEMENT OF REVENUES AND EXPENSES FISCAL YEAR ENDED JUNE 30, 2001

| | Re | nmunity Support, esidential, and ute Alternatives | Adult General Outpatient Services | Other Programs | Substance Abuse | Total |
|---|----------|--|--|---|--|---|
| Revenues MHRH Elderly Initiative DCYF Title XIX Medicaid Municipalities Contributions & Fund Raising-Net Third Party Reimbursements Client Fees & Rent Other Grants & Contracts Investment Income Miscellaneous Total Revenues | \$ | 497,862 - 3,698,392 - 62,406 76,928 24,400 11,610 1,237 4,372,835 | 152,594 38,000 - 25,965 33,346 11,180 160,528 28,003 - 9,074 117 | 720,677 869,233 33,347 11,180 1,067,557 3,473 130,515 10,008 860 2,846,850 | 37,500 - - - - - - - 36 149 | 687,956 38,000 720,677 4,593,590 66,693 22,360 1,290,491 108,404 154,915 30,728 2,363 |
| Expenses Personnel Operating Purchased Equipment Total Expenses Excess (Deficiency) of Revenues over Expenses | \$\$ | 3,486,370 788,520 135,416 4,410,306 | 420,945 56,684 7,508 485,137 | 2,141,161 579,053 54,464 2,774,678 | 49,545 39,649 1,080 90,274 (52,589) | 6,098,021 1,463,906 198,468 7,760,395 (44,218) |

See accompanying notes to financial information.

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SOUTH SHORE MENTAL HEALTH CENTER, INC. STATEMENT OF REVENUES AND EXPENSES FISCAL YEAR ENDED JUNE 30, 2000

| | _ | Community Support, Residential, and Acute Alternatives | Adult General Outpatient Services | Other Programs | Substance Abuse | Total |
|---------------------------------|-----|--|-----------------------------------|-------------------|--------------------|-----------|
| Revenues | | | | | | |
| MHRH | \$ | 890,919 | 155,002 | - | 75,000 | 1,120,921 |
| DCYF | | - | - | 655,008 | - | 655,008 |
| Title XIX Medicaid | | 3,274,375 | 22,227 | 823,631 | - | 4,120,233 |
| Municipalities | | - | 30,347 | 30,346 | - | 60,693 |
| Contribution & Fund Raising | | 1,000 | 28,542 | 28,543 | - | 58,085 |
| Third Party Reimbursements | | 125,545 | 136,574 | 930,461 | - | 1,192,580 |
| Client Fees & Rent | | 78,385 | 25,656 | 7,182 | _ | 111,223 |
| Other Grants & Contracts | | 26,900 | - | 48,297 | - | 75,197 |
| Investment Income | | 16,924 | 780 | 10,764 | 219 | 28,687 |
| Miscellaneous | _ | 1,204 | 57 | <u>766</u> | 16 | 2,043 |
| Total Revenues | \$_ | 4,415,252 | 399,185 | 2,534,998 | 75,235 | 7,424,670 |
| Expenses | | | | | | |
| Personnel | | 3,276,448 | 272,465 | 2,138,456 | 26,296 | 5,713,665 |
| Operating | | 803,691 | 49,653 | 518,337 | 22,100 | 1,393,781 |
| Purchased Equipment | _ | 123,866 | 5,924 | 80,815 | 953 | 211,558 |
| Total Expenses | \$_ | 4,204,005 | 328,042 | 2,737,608 | 49,349 | 7,319,004 |
| Excess (Deficiency) of Revenues | | | | | | |
| Over Expenses | \$_ | 211,247 | 71,143 | (202,610) | 25,886 | 105,666 |

See accompanying notes to financial information

SOUTH SHORE MENTAL HEALTH CENTER, INC. STATEMENT OF OPERATIONS - TITLE XIX PROGRAM FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

| | Fiscal Year | Ended June 30 |
|--|-------------------|-------------------|
| | <u>2001</u> | 2000 |
| Beginning Balance | \$ - | - |
| Revenues Received Designated for Programs | 4,593,590 | 4,120,233 |
| Revenues Applied: | | |
| Community Support and Related Services | 3,698,392 | 3,274,375 |
| Adult General Outpatient Services Other Programs | 25,965 869,233 | 22,227 823,631 |
| Total Applied | 4,593,590 | 4,120,233 |
| Ending Balance | \$ | |

See accompanying notes to financial information.

:SP-16C

SOUTH SHORE MENTAL HEALTH CENTER, INC. STATE MATCHING PROGRAM DETERMINATION OF OVER (UNDER) PAYMENT OF STATE MATCHING FUNDS FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

| | FISCAL YEAR ENDED JUNE 30 | | | _ |
|---|---------------------------|---------|---------|---------|
| | | 2001 | 2000 | |
| State Funds Allocated: Adult General Outpatient Services Community Support, Residential | \$ 121,536 | | 123,916 | |
| and Acute Alternatvies | 121,536 | 243,072 | 123,916 | 247,832 |
| Matchable Revenues - Fiscal Years Ended June 30, 1999 and 1998 | | 945,713 | | 765,757 |
| Determination of Over (Under) Payment of State Funds: | | | | |
| State Funds Aliocated (Note 2) | | 243,072 | | 247,832 |
| Deduct lesser of: | | | | |
| (a) Applicable Percentage of Matchable Revenues | 243,072 | | 247,832 | |
| (b) State Funds Allocated | 243,072 | | 247,832 | |
| Maximum Support - Lesser of A or B (Note 3) | | 243,072 | | 247,832 |
| Over (Under) Payment of State Matching Funds | | \$0 | | 0 |

See accompanying notes to financial information.

:SP-16d

SOUTH SHORE MENTAL HEALTH CENTER, INC. FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

NOTES TO FINANCIAL INFORMATION

Note 1 - Significant Accounting Policies

Basis of Accounting:

The financial information is presented on the accrual basis of accounting which is in compliance with the Division of Behavioral Health Service's <u>Rules</u>, <u>Regulations and Standards</u> for Funding of Matching Grant Programs in Community Mental Health Centers. Under this basis, revenues are recognized in the accounting period in which they are earned and expenses are recognized in the period incurred.

Note 2 - State Funds Allocated - Exhibit D

These amounts represent the total of the matching grants encumbered by the Department of MHRH for the operation of South Shore Mental Health Center, Inc.

Note 3 - Maximum Support - Exhibit D

State funds allocated are subject to the lesser of the following:

- A. 25.703% of the matchable revenue for the fiscal year ended June 30, 1999 and 32.364% of the matchable revenue for the fiscal year ended June 30, 1998.
- B. The maximum state funding as determined above cannot exceed the dollar amount originally allocated for the respective fiscal year.

SOUTH SHORE MENTAL HEALTH CENTER, INC. STATE MATCHING PROGRAM SCHEDULE OF MATCHABLE AND NONMATCHABLE REVENUES FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

| | FISCAL YEAR ENDED JUNE 30 | | | |
|---|--|-----------|---|-------------|
| | 20 | 001 | 200 | 00 |
| State of Rhode Island Adult General Outpatient Services Community Support & Related Services | \$ 152,594 573,362 | | 155,002 965,919 | |
| Total State Funds Allocated | | 725,956 | | 1,120,921 |
| Matchable Revenues Local Communities Donations & Fund Raising (Net) Total Matchable Revenues (For Fiscal Years Ending June 30, 2003 and 2002) | 1,139,277 22,360 | 1,161,637 | 948,726 43,650 | 992,376 |
| Nonmatchable Revenues Title XIX Program Client Fees and Rent Other Programs Third Party Reimbursements Fund Raising Expense Investment Income Miscellaneous | 4,593,590 108,404 841,857 251,642 - 30,728 2,363 | | 4,120,233 111,223 696,409 339,344 13,434 28,687 2,043 | |
| Total NonMatchable Revenues | | 5,828,584 | | 5,311,373 |
| Total Revenues (Exhibit A & B, Respectively) | \$ | 7,716,177 | | 7,424,670 |

:SP-16schedule

SOUTH SHORE MENTAL HEALTH CENTER, INC. FISCAL YEARS ENDED JUNE 30, 2001 AND 2000

FINDINGS AND RECOMMENDATIONS

Net Operations

Net operating results for the Center's programs for the fiscal years ended June 30, 2001 and 2000 are summarized below:

Revenue Excess (Deficiency) - Exhibits A and B

| <u>Program</u> | <u>2001</u> | <u>2000</u> |
|--|-------------|-------------------|
| Community Support, Residential, and Acute Alternatives | \$ (37,471) | \$ 211,247 |
| Substance Abuse | (52,589) | 25,886 |
| Adult General Outpatient | (26,330) | 71,143 |
| Other Programs | 72,172 | (202,610) |
| Total Revenue (Deficiency) | \$ (44,218) | \$ <u>105,666</u> |

Community Support, Residential, and Acute Alternatives

The Community Support, Residential, and Acute Alternatives contract had excess revenue in the amount of \$211,247 for the fiscal year ended June 30, 2000, which is restricted, and its use determined by MHRH in subsequent years.

Substance Abuse

The Substance Abuse contract had excess revenue in the amount of \$25,886 for the fiscal year ended June 30, 2000, which is restricted, and its use determined by MHRH in subsequent years.

State Matching Program

It was determined that there was no over or under payment of state matching funds during the period reviewed. (See Exhibit D)

Matchable Revenues were examined for fiscal years ended June 30, 2001 and 2000 and are summarized as follows:

| | <u>2001</u> | <u>2000</u> |
|--|---------------------|-----------------------|
| Municipal Revenues Net-Contributions & Fund Raising | \$ 1,139,277 | \$ 948,726 _43,650 |
| Total Matchable Revenues | \$ <u>1,161,637</u> | \$ 992,376 |

Funds received in the fiscal years ended June 30, 2001 and 2000 will be the basis for determining state funds allocated by the Department of MHRH for the subsequent fiscal years ending June 30, 2003 and 2002.

Other Programs

These amounts represent funding from sources other than MHRH-Division of Behavioral Health Services.

Revenue Deficiencies

It is our understanding that each contract stands on its own and that the provider absorb any expenses in excess of the contracted amounts.

During the period under review the following Division of Behavioral Health Services contracts had revenue deficiencies:

| 2001 - Community Support and Related Services | \$ (37,471) |
|---|-------------|
| 2001 – Substance Abuse | \$ (52,589) |
| 2001 – Adult General Outpatient | \$ (26,330) |

Affiliated Corporations

The Center formed several nonprofit corporations which provide services adjunctive to the Center's programs. A listing of the affiliates is as follows:

Alternative Living Concepts, Inc.

This real estate holding corporation was formed to create, locate, own and manage affordable housing for chronically mentally ill persons being served by the Center. Properties currently owned by this corporation are as follows:

45 Gould Street, Wakefield, RI

25 Amos Street, Peacedale, RI

2317 Kingstown Road, South Kingstown, RI

Shore Courts, Inc.

This organization was incorporated March 9, 1999 for the purpose of developing, owning and operating apartments for persons with chronic mental illness and is funded by a HUD Section 811 Capital Advance, Thresholds and the Department of Mental Health, Retardation and Hospitals. This corporation provides an eleven (11) unit independent living residential facility for persons with chronic mental illness. This supported apartment facility is located at:

7211 Post Road North Kingstown, RI